

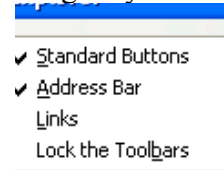
Fixing Pop-Up Issues with GradeSpeed

The following document is primarily used to stop Pop-Up Blockers from preventing access to dallas.gradespeed.net, the district's online grade book, as it relies on pop-up windows.

There are a number of Toolbars and add-ons to Internet Explorer that include Pop-Up Blockers. These include: AOL, Yahoo, Google, Starware, WeatherBug...just to name some of them. <http://www.searchenginepromotionhelp.com/m/articles/site-content-design/internet-explorer-toolbars.php> It is best to not use these Add-On tools bars (especially at school) as they actively use your Internet Connection and will slow down other things you are doing online. They can also act as conduits for viruses and unwanted programs.

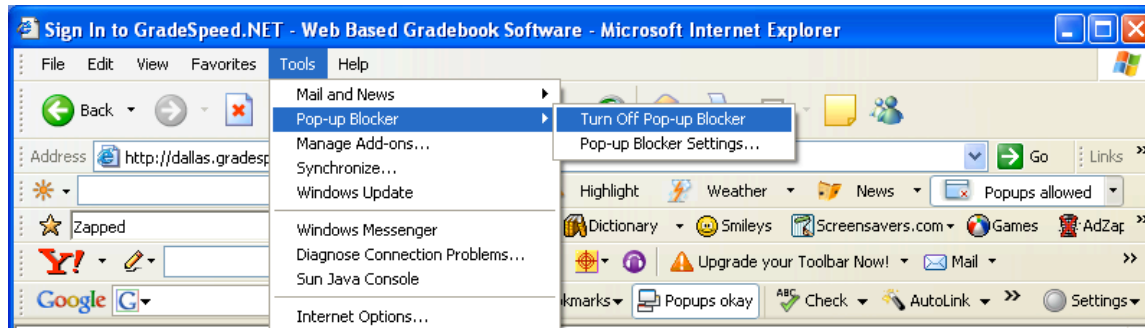
REMOVING TOOLBARS

If you want to remove them, the first thing you need to do is find out which toolbars you have installed. Open Internet Explorer and right click in the area to the right of Help. This will give you a complete list

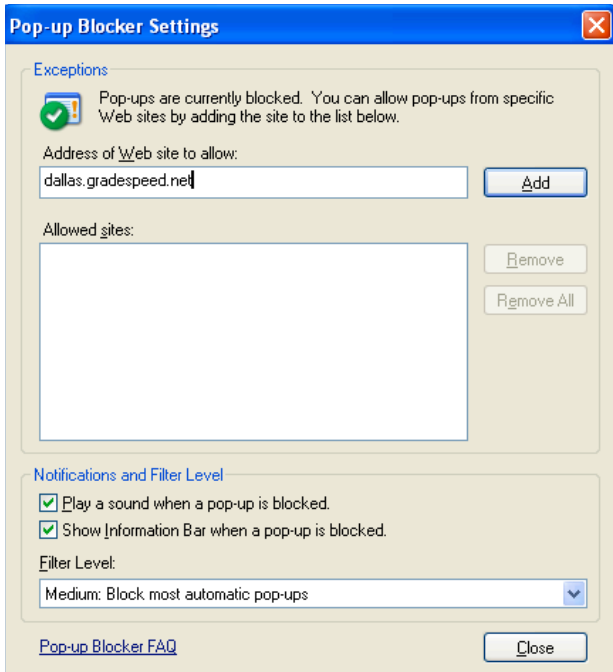


of toolbars that are installed. The checked items are the ones that are active. The four items listed are a part of Internet Explorer, not an add-on. Once you have identified the “extra” toolbars you want to remove, Go to Start → Control Panel → Add Remove Programs → then find the toolbars you want/need to remove.

INTERNET EXPLORER – BUILT-IN POP-UP BLOCKER

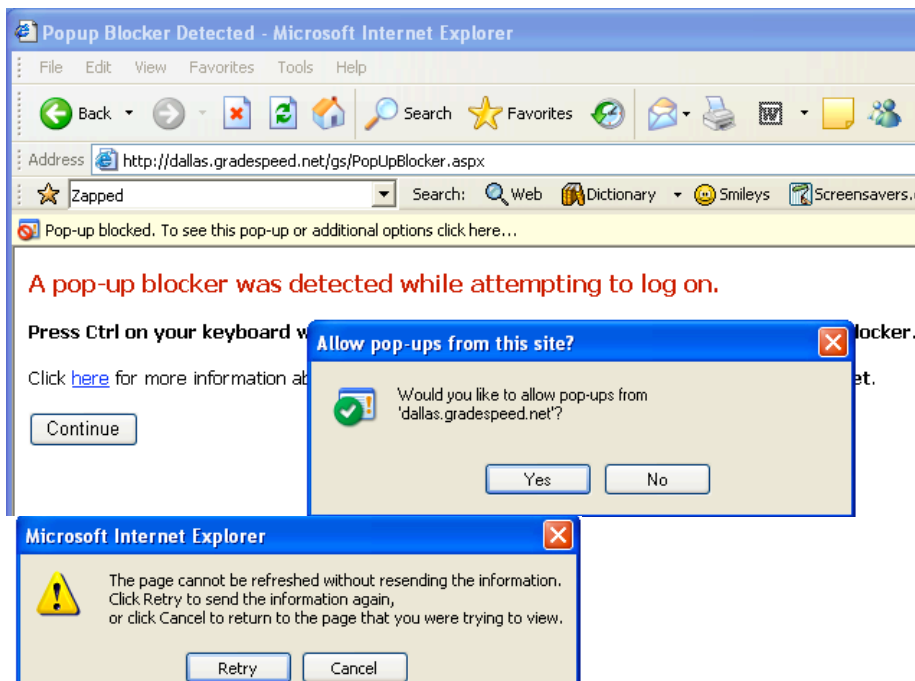


Open Internet Explorer, go to Tools → Pop-up Blocker → Turn Off Pop-up Blocker if you want to disable it, or go to Pop-up Blocker Settings to add GradeSpeed to your list of trusted sites.



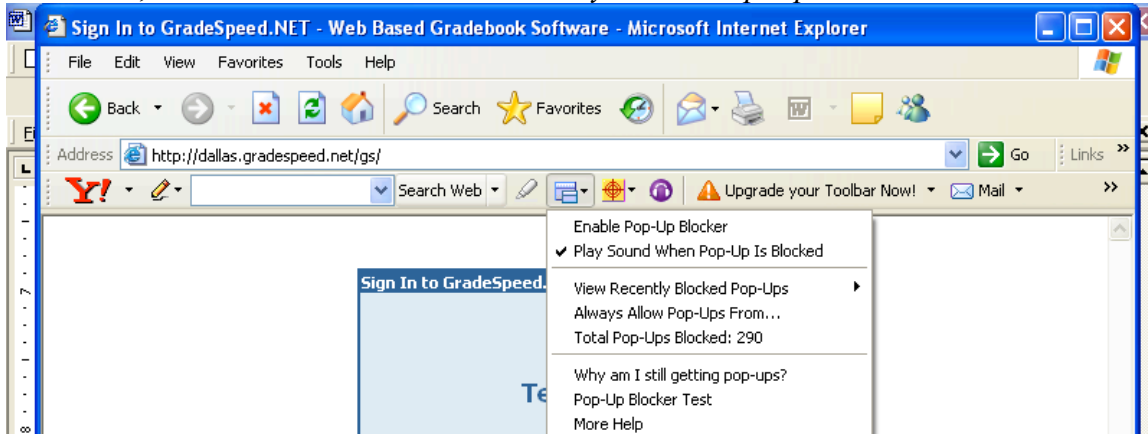
Type dallas.gradespeed.net in the Address or web site to allow then click ADD. You can then close the window.

If you receive the following message, click on Yes, then on Retry. This will also add dallas.gradespeed.net to your trusted sites on that computer.

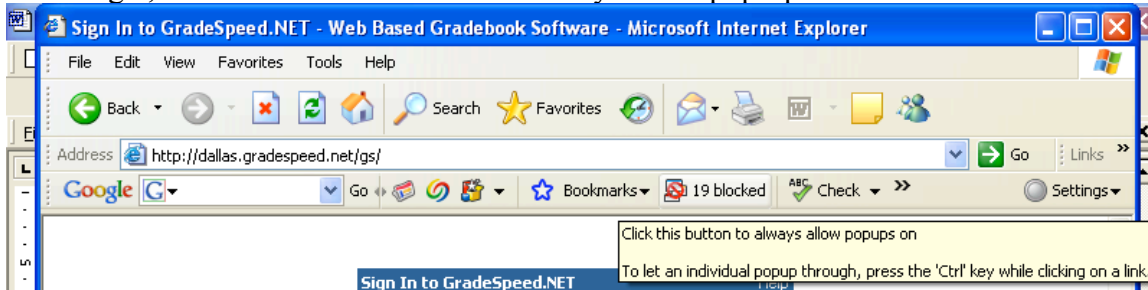


YAHOO AND GOOGLE TOOLBARS

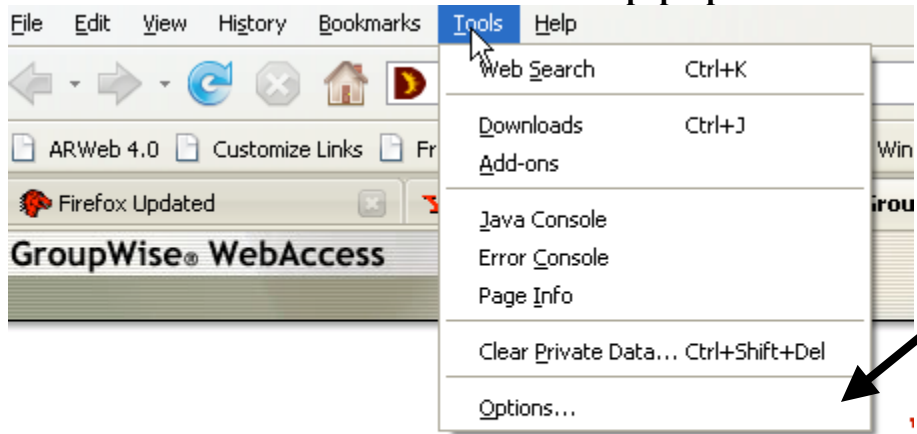
These are the most common of two toolbars in use. Below the address bar you will see these toolbars. On Yahoo, click on the Icon and choose *Always Allow Pop-Ups From*



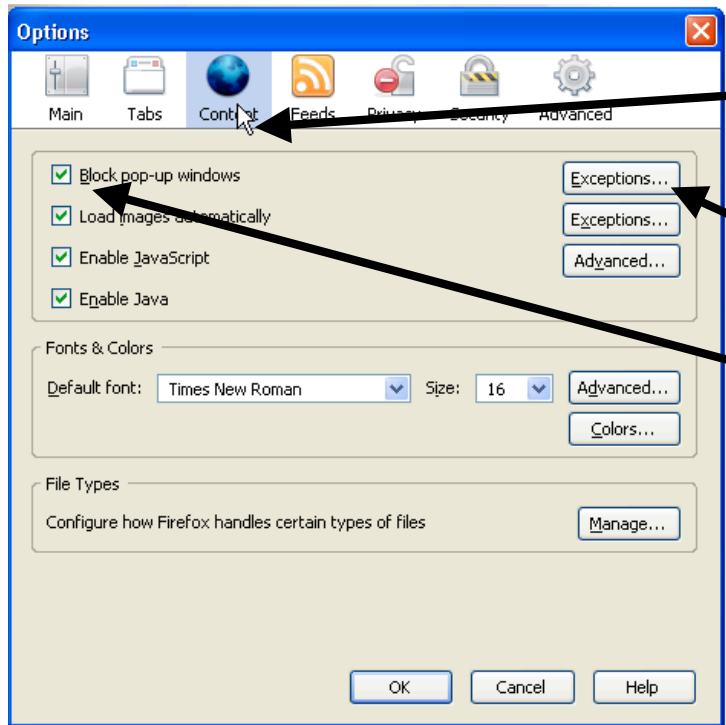
On Google, click on the Blocked Icon to always allow pop-ups from this site.



In Firefox these are the directions to turn off pop-up blocker.

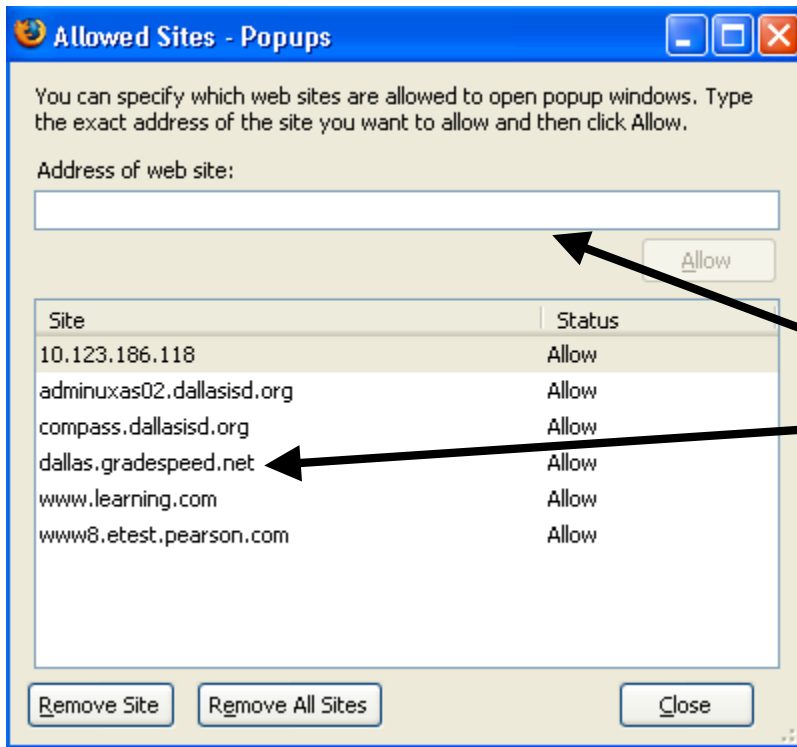


Under Tools Go to Options



Click on the Content Button

You can uncheck Block Pop-Up Windows **OR** Click on Exceptions.

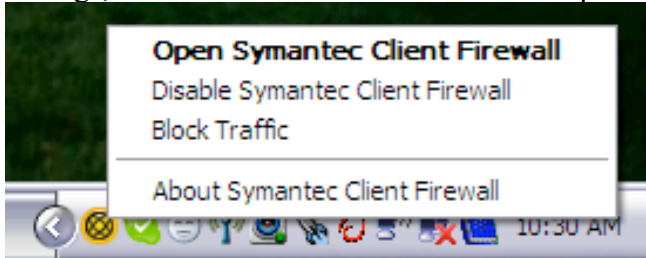


Type the Grade Speed address and Click on the Allow Button

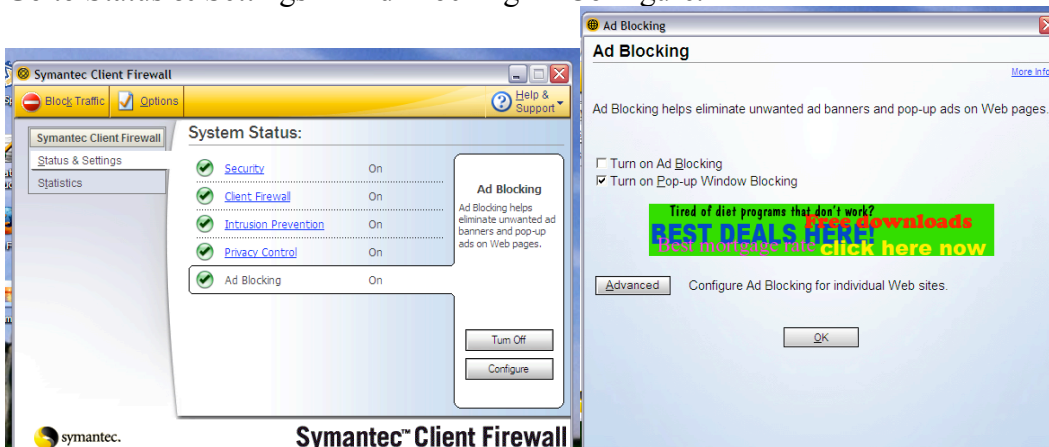
Another option for FireFox is just to navigate to the website and a yellow bar will appear after you login. There is a options button on the bar and if you click on that you can select Allow popups from dallas.gradespeed.net and it will put the necessary information in the same area.

NORTON FIREWALL SECURITY

One other known issue is with Norton Firewall that is installed on some district laptops. Right-Click on the Yellow Norton Icon in the system tray next to the time. Be sure that the following match your settings, then OPEN. If Allow Traffic is an option, choose it first, then Open



Go to Status & Settings → Ad Blocking → Configure.



Click on the Advanced Button, then choose add site. Add *dallas.gradespeed.net* to the list, check the options to be sure that it permits everything from GradeSpeed.

